Installation of the WebEx add-on

Table des matières

Manual installation............................................................................................................. 2
Installation for Firefox........................................................................................................ 5
Installation for Internet Explorer........................................................................................ 7
Installation for Chrome ..................................................................................................... 9
Installation for Safari ....................................................................................................... 11

⚠️ To hear the meeting you have to connect audio.............................................................. 13
Enable audio (Safari) ........................................................................................................ 13
Enable audio (Firefox and Internet Explorer)................................................................. 14
Manual installation

If you try to install the Webex add-on before the start of the meeting, you will see this page:

Here you can click on the house's button.

Click on "Set up" then click on "Meeting Center" and click on the green button "Set up".
Click on "Add Webex to Firefox"

Add WebEx to Firefox

Follow this one-time process to join all WebEx meetings quickly.

Add WebEx to Firefox

Allow firefox to install the add-on.

Add the Webex extension to firefox.

Now you will be asked to download the Cisco Webex add-on, click on "Save file".
Once the add-on is downloaded, open it.

The add-on will be installed.

Setting up WebEx...

Once you see the message "Setup is complete" you are now ready for the meeting.
Installation for Firefox

Click on the conference link received by e-mail.

In this webpage enter your Name and email address, and click on the button to join the meeting.

Click the button to add the Webex add-on to your browser.
Click the button to allow the website to download the add-on.

Click the button to install the add-on.

The add-on for Firefox is now installed.
Installation for Internet Explorer

In this webpage enter your Name and email address, and click on the button to join the meeting.

Click the button to install the add-on on Internet Explorer.
If a window like this appear, click on "Yes".

The add-on for Internet Explorer is now installed.
Installation for Chrome

In this webpage enter your Name and email address, and click on the button to join the meeting.

Click the button to add the Webex add-on to your browser.
Click on the button “Add extension”.

Select the option “Call from my computer” and click on the button “Connect Audio and video”.

⚠️ It’s very important to connect the audio, or you wouldn’t be able to hear the meeting.
Installation for Safari

In this webpage enter your Name and email address, and click on the button to join the meeting.

Click the button to download the add-on.

**Step 1 of 2: Download the Cisco WebEx add-on**

Download the WebEx add-on to join all WebEx meetings quickly.
Open the file you downloaded.

Double click on the Add-on to install it.

If you are asked to allow the add-on, click on “Open”.

« Installez l’add-on Cisco WebEx » est une application téléchargée d’Internet. Voulez-vous vraiment l’ouvrir ?


- Ne pas m’avertir lors de l’ouverture d’applications sur cette image disque

Annuler Afficher la page web Ouvrir
Click on “Install”.

Once the add-on is installed, Cisco Webex should start.

⚠️ To hear the meeting you have to connect audio

Click on “Connect Audio”.
Enable audio (Firefox and Internet Explorer)

Once you have installed the add-on for your browser, you will see this window.

To enable audio, click on the button "More option" and select "Call from my computer".

If you want to change the audio output, click on the button "More option" and select "Change setting".
Select your preferred audio output.